

004/11.13 242821

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC ☐ CLEC ☐ ILEC ☐ Wireless

CERTIFICATED COMPANY INFORMATION

Inmate Calling Solutions, LLC

Company Name

ICSolutions

210-581-8104

Db/a/fka

Telephone #

2200 Danbury St.

Mailing Address

San Antonio, TX 78217

City, State, Zip Code

(same)

Business Location

City, State, Zip Code

County

REGISTERED AGENT INFORMATION

Registered Agent: CT Corporation System

Mailing Address: 2 Office Park Court, Ste 103

City, State, Zip Code: Columbia, SC 29223

RECEIVED
APR 17 2013
PSC SC
MAIL / EMS

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. **Tim McAteer**
General Manager (Include address if different than above.)
210-572-9570 / 210-832-8915 / tmcateer@keefegroup.com
Telephone Number Facsimile Number E-mail Address
- B. **Silvia Castillo**
Customer Relations /Complaints Representative (Include address if different than above.)
210-477-7381 / 210-832-8915 / scastillo@icsolutions.com
Telephone Number Facsimile Number E-mail Address
- C1. **Ken Dawson**
Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.)
210-581-8104 / 210-832-8915 / kdawson@icsolutions.com
Telephone Number Facsimile Number E-mail Address
- C2. **800-464-8957**
Customer Contact (Toll Free Number)
- D. **John Geotsch**
Engineering Operations (Include address if different than above.)
210-581-8105 / 210-832-8915 / jgeotsch@icsolutions.com
Telephone Number Facsimile Number E-mail Address
- E. **Brian Dietert**
Test and Repair (Include address if different than above.)
210-477-7340 / 210-832-8915 / bdietert@icsolutions.com
Telephone Number Facsimile Number E-mail Address

F. **Brian Dietert**
Emergencies (During non-office hours)
210-477-7340 / **210-832-8915** / **bdietert@icsolutions.com**
Telephone Number Facsimile Number E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. **Ken Dawson**
Regulatory Officer (Include address if different than above.)
210-581-8104 / **210-832-8915** / **kdawson@icsolutions.com**
Telephone Number Facsimile Number E-mail Address

H. **Dual Party Mailings (Name)**
Mailing Address
Telephone Number / Facsimile Number / E-mail Address


I. **Interim LEC Fund Mailings (Name)**
Mailing Address
Telephone Number / Facsimile Number / E-mail Address

J. **Ken Dawson**
Universal Service Fund Mailings (Name)
2200 Danbury St. San Antonio, TX 78217
Mailing Address
210-581-8104 / **210-832-8915** / **kdawson@icsolutions.com**
Telephone Number Facsimile Number E-mail Address

K. **Ken Dawson**
Gross Receipts Mailings (Name)
2200 Danbury St. San Antonio, TX 78217
Mailing Address
210-581-8104 / **210-832-8915** / **kdawson@icsolutions.com**
Telephone Number Facsimile Number E-mail Address

L. **Lifeline Mailings (Name)**
Mailing Address
Telephone Number / Facsimile Number / E-mail Address

Ken Dawson
This form was completed by (print name)
Director Contracts & Regulatory
Title


Signature
3/26/13
Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Clerk's Office
Post Office Drawer 11649
Columbia, South Carolina 29211

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

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